

NEED TO KNOW: BASIC ECONOMY FARES

In an effort to remain competitive and thwart low cost rivals, American and United will begin offering passengers Basic Economy Fares in 2017. Delta has had a basic fare program in place since 2012. While the specifics for all three programs differ slightly, the idea is the same across the board: cheap airfare in exchange for little to no amenities. Travelers in the new category will not be able to change tickets, select seats until after check-in or upgrade seats.

AMERICAN FARE OVERVIEW

While Basic Economy fares have some important, additional restrictions compared to standard Economy fares, customers will enjoy the same Economy cabin experience and services, including dining options, Wi-Fi, and in-flight entertainment.

The following differences apply:

- Automated seat assignments will be provided at check-in. Paid seat assignments can be purchased 48 hours prior to the flight. Additionally, at the time of booking, passengers must acknowledge that a multi-seat purchase does not guarantee seating together.
- Carry-on bags are limited to one personal item that fits below the seat in front of you. Overhead bin space is not included in the price of the ticket. Larger carry-ons must be checked at the ticket counter for the applicable checked-baggage charge. Customers who bring more than one personal item to the gate will be charged a \$25 gate service fee in addition to the cost of the checked luggage. Eligible AAdvantage® members will be allowed to bring one personal item and one larger overhead item.
- Tickets are non-refundable and non-changeable.
- Full AAdvantage miles and Elite Qualifying Dollars may be earned; however, only one-half Elite Qualifying Mile will be earned per mile flown.
- Customers will not be eligible for premium cabin upgrades, regardless of status.
- Customers will board in the last boarding group unless an AAdvantage member or eligible AAdvantage® credit cardmember.

DELTA FARE OVERVIEW

While Basic Economy fares have some important, additional restrictions compared to standard Economy fares, customers will enjoy the same Economy cabin experience and services, including dining options, Wi-Fi, and in-flight entertainment.

The following differences apply:

- Automated seat assignments will be provided at check-in. Paid seat assignments can be purchased 48 hours prior to the flight. Additionally, at the time of booking, passengers must acknowledge that a multi-seat purchase does not guarantee seating together.
- Carry-on bags are limited to one personal item that fits below the seat in front of you and one item that fits in the overhead bin space.
- Tickets are non-refundable and non-changeable, regardless of Medallion or other elite status.
- Full SkyMiles® miles may be earned in Basic Economy.
- Customers will not be eligible for premium cabin upgrades, regardless of status.
- Customers will board in the last boarding group unless a Medallion customer or Delta SkyMiles credit cardmember.

UNITED FARE OVERVIEW

While Basic Economy fares have some important, additional restrictions compared to standard Economy fares, customers will enjoy the same Economy cabin experience and services, including dining options, Wi-Fi, and in-flight entertainment.

The following differences apply:

- Automated seat assignments will be given at check-in, and passengers acknowledge at the point of a multi-seat purchase that seating together is not guaranteed. Seat assignments cannot be assigned in advance.
- Carry-on bags are limited to one personal item, unless the customer is a MileagePlus® Premier® member, primary cardmember of a qualifying MileagePlus credit card or Star Alliance™ Gold member.
- There will be no voluntary ticket changes except as stated in the United 24-hour flexible booking policy.
- MileagePlus program members will earn redeemable award miles; however, they will not earn Premier qualifying credit (miles, segments, or dollars), no lifetime miles, and no contribution to four segment minimum.
- Customers will not be eligible for Economy Plus® or premium cabin upgrades.
- Customers will board in the last boarding group (currently Group 5) unless a MileagePlus Premier Member, primary cardmember of a qualifying MileagePlus credit card or Star Alliance Gold member.
- Combinability with regular Economy fares or partner carriers is not permitted. Interline travel is not permitted.

BOOKING A BASIC ECONOMY TICKET

Basic Economy fares will be available in select markets, which are subject to change. When Basic Economy is available, it will be displayed as an option along with the rest of the ticketing and seating options. Travelers will be able to book Basic Economy tickets in the same ways that they book other airline tickets.

AMERICAN BAGGAGE POLICIES

Travelers are allowed to bring a small personal item on board, such as a shoulder bag, backpack, laptop bag or other small item. Full-size carry-on bags (8 inches x 14 inches x 18 inches) are not allowed unless you're an AAdvantage member or a primary cardmember. Basic Economy fares have the same checked baggage policies as regular Economy tickets, unless bags are checked at the gate in which case an additional \$25 charge will be added.

DELTA BAGGAGE POLICIES

Travelers are allowed to bring a small personal item on board, such as a shoulder bag, backpack, laptop bag or other small item and one full-size carry on that is 9 inches x 14 inches x 22 inches (23 cm x 35 cm x 56 cm) or less.

UNITED BAGGAGE POLICIES

Travelers are allowed to bring a small personal item on board, such as a shoulder bag, backpack, laptop bag or other small item that is 9 inches x 10 inches x 17 inches (22 cm x 25 cm x 43 cm) or less. Full-size carry-on bags are not allowed unless you're a Premier member, a primary cardmember of a qualifying MileagePlus credit card or a Star Alliance Gold member. Basic Economy fares have the same checked baggage policies as regular Economy tickets.